

Job Title: QA Manager
Reports To: Chief Production Officer

Job Summary

At Bytron we believe that at the heart of every great company is a team of brilliant, driven professionals. We're a values led Company and aim to ensure all our employees feel valued and motivated to achieve their very best.

Our aim is to exceed expectation and create innovative digital products that make information more accessible and useful, enabling people to achieve more.

As a member of the Production Team, the QA Manager will report to the Chief Production Officer being fully accountable for the leadership and management of the QA Team to ensure that our software solutions are rigorously tested prior to being released, following all standard testing processes. The successful candidate will champion the Company values at all times ensuring that standards remain high within the team.

The successful applicant will be currently working as a Software Tester, in a leadership position and will be ISTQB certified and preferably have a level 5 management qualification.

Location

Headquartered in the North Lincolnshire village of Kirmington, we also have offices in Hull, East Yorkshire and fully support a hybrid working schedule. It may be necessary for the successful post holder to travel to our offices for training or meetings and on that basis the successful applicant will be able to commute easily to one of our offices.

Responsibilities and Duties

You'll be responsible for leading, managing and being accountable for our QA team and will be involved in testing the quality of our flagship aviation software.

Specific duties include

- Have leadership and management responsibility for the QA team and its functions, ensure that all policies and procedures are followed and maintain team behaviours aligned to company values.
- Building processes and automations for testing our flagship product.
- Identifying and capturing relevant metrics to demonstrate the performance of the QA team and its members.
- Ensuring all new development features function correctly prior to being released.
- This will require testing the web based applications via multiple browser versions as well as testing tablet application on multiple devices.
- Working independently and collectively with the wider QA team to manage JIRA, test plans, test runs and regression testing.
- Be a product specialist and support the QA Team to provide training both internally and externally to clients when required.
- Support the QA Team in maintaining training materials and documentation
- Communicate with our internal support team to identify any software application problems and educate our development team to improve our systems
- Keep up to date with current aviation news, technology and competitors

- Support end users to understand how they use the systems and provide feedback
- Work collaboratively with the Development Team to fully understand the system and any changes.
- Report significant issues or concerns to the Chief Production Officer and provide recommended process improvements.

** although not a specific requirement of the role, due to the location of the offices the successful candidate will be a driver with access to a vehicle

Experience, Skills and Knowledge

- Strong leadership and management skills are essential, must have a minimum of 2 years current experience working as a Manager within QA Software Testing Team
- ISTQB certified
- Management qualification preferred or must be willing to work towards
- Must be self-motivated and a hard worker with the ability, passion and drive to work to tight deadlines and ensure that team members remain motivated, focused and professional working in line with Company values
- Ability to give and receive feedback effectively, ensuring that company policies and procedures are followed
- A real passion for software testing and delivering quality
- An excellent communicator both written and verbally
- A positive, professional, and confident Manager that has a real drive to achieve targets

Staff Benefits

- Excellent Pay (depending on experience £45,000 per annum)
- 25 days annual leave plus public holidays (rising with long service)
- Holiday Purchase Scheme
- Enhanced Occupational Sick Pay scheme
- £50 Birthday Voucher
- Company pension scheme
- Supported hybrid/remote working
- Summer and Winter bonuses based on length of service (after 12 months)

Applicants must have the right to live and work indefinitely within the United Kingdom

Our vacancies are not open to recruitment agents