

Job Title: Software Development Engineer (IT Support)
Reports To: IT Support Manager

Job Summary

Due to our continued success we're expanding our IT Support Team and have a fantastic opportunity for an experienced developer to join our company. We are specialists in developing cutting technologies for the aviation industry, providing award winning flight data management systems to global companies such as FlyDubai, AeroMexico and Boeing to name a few.

Location

Headquartered approximately one mile from Humberside Airport in Kirmington, North Lincolnshire, we also have offices in Hull, East Yorkshire and support remote working.

Role Responsibilities and Duties

The successful candidate will primarily be supporting our skybook software solution by providing troubleshooting and development support to our IT support team and maintenance fixes for our aviation products.

IT Support / Development Tasks

- Inspection and troubleshooting of code to identify bugs and perform fixes
- Maintenance and bug fix development tasks, supporting the development team
- Work with Support Engineers to troubleshoot and diagnose problems
- Developing scripts to improve the performance of support tasks, reporting dashboards
- Work with DevOps to ensure our live servers maintain optimum performance
- Customer support

Development technologies used are PHP, Javascript, React, NodeJS, HTML5

As a member of our 24/7 on call support rotation, you will provide out of hours support to customers ensuring all systems are operational and work with the wider Development and Support teams to identify areas for improvement to reduce out of hours issues.

Experience, Qualifications and Skills

The ideal candidate will be highly skilled and driven in the following areas;

- A Computer Science graduate with a minimum 2:1 classification, or degree level qualification in a related subject
- Minimum of 2 years commercial experience of front-end web development with the latest technologies
- Minimum of 2 years commercial experience of PHP backend development
- Minimum of 2 years commercial experience with relational databases
- Excellent coding skills
- Experience with JavaScript, JavaScript libraries and NodeJS
- Experience deploying solutions across responsive, cross platform devices/browsers
- Be able to provide accurate estimates with regards to work and work to a schedule.

Qualities and Attributes

- A team player that is self-motivated and has a passion to learn
- Hard working, passionate and driven
- Ability to receive feedback positively
- Puts the customers' needs first and uses quality as a prime driver of outcomes
- Maintains a high level of awareness of the industry and trends, particularly regarding development
- Keep abreast of usability standards and emerging technologies
- Good communication skills, oral and written
- Ability to work well within a team as well as independently and to tight deadlines
- Must have meticulous attention to detail

Staff Benefits

- Excellent Pay (salary negotiable, depending on experience)
- Career progression and learning and development opportunities
- 25 days annual leave plus public bank holidays, annual leave rises with service years
- Company pension scheme
- Flexible working scheme
- Holiday purchase scheme
- Summer and Winter bonus scheme
- £50 birthday voucher
- Social activities opportunities

- Choice of hardware - we all use the latest technology
- We also have a spacious building with a fully equipped kitchen area and 'chill out zone' with a games area

How to apply

Please forward a current CV and covering letter explaining why you're the best candidate for this position to our recruitment team: jobs@bytron.aero

No agencies