

Job Title: Technical Author
Reports To: QA Manager

Job Summary

Are you looking for a new challenge for 2019? Do you want to test your skills working on an award-winning software product that's leading the way in innovation? Are you looking to make your mark within the aviation industry working with global airlines such as: Thomas Cook, FlyDubai, Virgin and Boeing?

Due to continued expansion, Bytron Aviation Systems are looking for a dedicated *Technical Author*. We are specialists in developing cutting edge flight data management systems for the aviation industry which are marketed on a global scale.

This is a fantastic opportunity for a highly skilled individual to join our team at an exciting time as we bring ground-breaking new products to the market and expand our team and business.

Location

Our Headquarters are situated in Kirmington, approximately one mile from Humberside Airport and just 20 minutes from Hull. We are surrounded by the picturesque Lincolnshire countryside which is ideal for a lunchtime walk. The local pub The Marrowbone and Cleaver and St Helana's Church are a couple of minutes away; offering a great place to relax.

Responsibilities and Duties

You'll be working alongside our QA team to ensure all of our technical documentation is kept up to date, helping to improve our award winning, flagship software solutions and customer service. This is a great opportunity to forge a new role within an expanding team.

Specific duties include

- Re-write our existing user documentation manuals to be more concise and user friendly
- Utilise tools that make the production and publication of documents to different audiences easy
- Updating the manuals on each release cycle (every 3 months)
- Authoring, editing and proof-reading product enhancements, release notes, knowledgebase and support articles
- Create and maintain video content for our Computer Based Training system
- Liaise with the QA team to understand features, use/test them and provide feedback

Experience, Skills and Knowledge

- Have 2+ years' experience of writing technical documentation for software products
- Excellent English communication skills, oral and written
- Exceptional writing abilities
- Able to work well within a team as well as independently and to deadlines
- Must have meticulous attention to detail

Qualities

- Self-motivated and hard worker
- Ability to receive feedback positively
- Putting the customer first and using quality as a prime driver of outcomes
- Desire and willingness to learn and grow with us
- A team player

Staff Benefits

- Excellent Pay (salary negotiable, depending on experience)
- Starting on 22 days annual leave plus public bank holidays, rising to 24 days plus PBH after 3 years
- Company pension scheme
- Flexible working scheme
- Holiday purchase scheme
- Summer and Winter bonuses based on performance
- Free drinks and fruit at work
- Free onsite parking
- We also have a spacious building with a fully equipped kitchen area and 'chill out zone' with a games area

** although not a specific requirement of the role, due to the remote location of the offices the successful candidate will be a driver with access to a vehicle

How to apply

Please forward a current CV and covering letter explaining why you're the best candidate for this position to our recruitment team: jobs@bytron.aero

No Recruitment Agencies